



April 13, 2015

Dear Parents and Caregivers,

Newport News Public Schools is happy to announce the adoption of an innovative new website and mobile device app entitled, *Here Comes the Bus*®.

Here Comes the Bus allows you to view the real-time location of your child's school bus on your smartphone, tablet or computer. With it, you'll have peace of mind knowing your children haven't missed the bus. All NNPS school buses are equipped with GPS technology, and we are exploring ways to get the real-time tracking information out to parents.

Here Comes the Bus enables you to:

- See the location of your child's bus both before and after school
- Confirm that your child's bus has arrived at the bus stop, at school or both
- Receive a push notification* or email message when the bus is a certain distance from your stop, and more

Here Comes the Bus was developed by Synovia Solutions™, makers of the GPS-tracking technology used by Newport News Public Schools to increase safety and cost savings as it relates to our school bus fleet.

Available in three languages (English, Spanish and French), the *Here Comes the Bus* app can be downloaded from the App Store or Google Play.

To learn more about *Here Comes the Bus*, visit:
www.synoviasolutions.com/here-comes-the-bus

Direct signup/access, visit: <https://herecomesthebus.com>
Account Number: **74046**

Should you have any questions or concerns, you may contact:
Synovia - herecomesthebus@synoviasolutions.com
NNPS Transportation - hctb@nn.k12.va.us

Sincerely,

Newport News Public School
Transportation Department

FAQ: Q: My bus is not moving on the map, what is wrong?

A: Your scheduled bus is down for repair or your driver is out for the day, we are working to get substitutions into the software in a timely fashion.

At any time during this testing period, we ask that you please complete a survey.
<http://bus-issues.nn.k12.va.us/LoginSurvey.asp?SurveyID=105>

*Push notifications only available on iPhone & Android devices. NNPS is currently in testing phase, please still be at the bus stop 10 minutes early. Website will always be free for all to access, android and apple apps are free during our testing phase through July 16th. After July 16th there will be a charge for the app.

Here Comes the Bus is a registered trademark of Synovia Solutions™, LLC.
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